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Issued by: LRQA Limited, 1 Trinity Park, Bickenhill Lane, Birmingham B37 7ES, United Kingdom

Certificate of Approval

This is to certify that the Management System of:

Tahaluf Al Emarat

3rd 5th and 6th Floor Al Bustan OfficesTower Rabdan Street Al Aman, Tower Rabdan Street Al Aman, Abu Dhabi, United Arab Emirates

has been approved by LRQA to the following standards:

ISO/IEC 20000-1:2018

Approval number(s): ISO/IEC 20000-1 - 00037914

The scope of this approval is applicable to:

Provision of Application support services to external customers and IT services to Tahaluf Al Emarat internal Departments as per service catalogues V2 dated 2-5-2022

Ins Burka

Luis Cunha

Area Operations Manager - SAMEA

Issued by: LRQA Limited

