

# Certificate of Approval

This is to certify that the Management System of:

## Tahaluf AI Emarat

3rd 5th and 6th Floor AI Bustan Offices Tower Rabdan Street AI Aman, Tower Rabdan Street AI Aman,  
Abu Dhabi, United Arab Emirates

has been approved by LRQA to the following standards:

### ISO/IEC 20000-1:2018

Approval number(s): ISO/IEC 20000-1 – 00037914

#### The scope of this approval is applicable to:

Provision of Application support services to external customers and IT services to Tahaluf AI Emarat internal Departments as per service catalogues V2 dated 2-5-2022

**Luis Cunha**

Area Operations Manager - SAMEA

Issued by: LRQA Limited

